



Welcome

Thank you for your enquiry regarding Dryclough Manor.
Our goal is to provide each of our residents with the very best facilities and care in beautiful and comfortable surroundings. We aim to promote individuality and independence, and encourage our residents to exercise choice in all aspects of their care.

We hope you find this brochure useful, whilst you make this important decision for yourself or your relative.

We invite you to visit Dryclough Manor to meet our dedicated and highly trained staff, view our facilities and feel the warm and caring atmosphere. You may visit at any time, but if you call beforehand, we can arrange an appointment with either myself or another senior member of the care team.

If you have any queries, or would like any further information, please do not hesitate to contact me

Thank you for your interest and I look forward to meeting you,

Yours Sincerely

Charlotte Goodwin
Care Manager



Your Home

Dryclough Manor is a modern and tastefully decorated care home, dedicated to providing a high quality lifestyle and care for the discerning individual. Situated in Oldham, surrounded by an acre of scenic grounds, Dryclough Manor is known for its elegant, warm and homely ambiance.



Most of our forty bedrooms are single occupancy, ensuite and have their own individual characteristics, so each one is as unique as its resident. All rooms are bright, spacious, attractively furnished and are equipped with a nurse call system. You are welcome to choose your bedroom from those available and you're invited to personalise it with your own ornaments and pictures, so that you feel truly at home.

Our two doubles can accommodate couples wishing to share a room, or individuals who would like especially generous sized rooms.







You will be spoilt for choice at Dryclough Manor, with our three lounges and sitting areas, where you can relax in style. The many windows in our restful and beautifully redecorated main lounge allow views to the picturesque lawns beyond. The display of lovely pictures adds to the inviting and homely feel, whilst the large flat screen television, DVD player, high quality sound system and library of books provide recreation and entertainment. Our quiet sitting area on the first floor is ideal for those who enjoy a little peaceful time to rest.

Our well-appointed dining room is smartly arranged in restaurant style, so you can choose to dine with family or friends, or alone if you prefer. It has also just been refurbished to a very high standard.







My mother has really settled in after much reservation about going into a home, I don't think we would be able to get her to leave now.



Communal Areas

Dryclough Manor is full of character and is very much a home, where all of our residents feel like extended family. All the communal areas are bright and spacious, spotlessly clean and attractively decorated. A permanent maintenance person is employed to keep the home in perfect order. The home is suitably designed for easy wheelchair use. All doors are extra wide, a lift provides access to the bedrooms on the first floor and a ramp at the side of the building enables our less mobile residents to benefit from the lovely garden outside. The assisted bathrooms, ensuite bathrooms and corridors are fitted with handrails.



Mum took a couple of weeks to settle in, but now she loves being there. She has made many friends and gets on well with everyone. Can't fault the staff they are very friendly and approachable. She has received excellent medical care when needed. She loves joining in with the activities and looks forward to the entertainers that come in. I am able to visit when I want and take her out once a week.

Son of Resident | February 2023



Dryclough Manor is set in an acre of manicured lawns and gardens.

Trees, shrubs, and gorgeous flowers are regularly tended by our skilled gardener. Tea and cakes are served on warm afternoons on our muchloved terrace, whilst the fresh air invigorates and rejuvenates our residents. In all seasons, the grounds are kept neat and pretty and provide scenic and peaceful surroundings.

The generous seating in our newly extended patio area is particularly well used and appreciated in warm weather by residents and visitors.



Your Care





CHARLOTTE GOODWIN

Care Manager



CHERYL OWEN

Deputy Manager

Meet our Team

Dryclough Manor is run by our super efficient, wonderfully compassionate Care Manager, Charlotte Goodwin. She has a wealth of experience in nursing dementia care as a Duty Manager for several years, holds a Registered Managers' Award, NVQ5 in Management and has lead our wonderful team at Dryclough Manor in its quest for excellence in all areas for over 10 years. Our outstanding care team are also dedicated and highly qualified; most have completed NVQ levels 2 or 3. We insist on a high standard of care, so our employees are carefully selected, full induction training is provided and continuing professional development is undertaken by each member of staff. Attentive and compassionate carers are available twenty four hours a day. The high staff- resident ratio enables us to provide companionship and stimulation, as well as tending to your physical needs.

Health

The prime objective of our home is to promote and foster health and wellbeing. On admission of each resident, an assessment of need is performed by a senior member of the care team, from which a Care Plan is created. Residents, their relatives and doctors are offered and encouraged to participate in the drafting of their Care Plan. A review is conducted monthly, unless changes in the resident's condition necessitate more frequent reviews.

When new residents join the home, we recommend that they remain with their own doctor, who is familiar with their health and history. Residents from outside the area are welcome to join our local doctors' practice. The District Nurse Team work alongside the GP and can be called on when necessary.

In case of illness, relatives are informed immediately and are updated regularly on the patient's recovery. If family members wish to be present whilst their relative is ill, we arrange suitable accommodation for them. Residents using the home for convalescent purposes are attended by a rehabilitation team to prepare them for discharge home.



Philosophy of Care

At Dryclough Manor, we aim to provide an exceptionally high level of care and to ensure that you will be treated with utmost respect, your privacy protected and your dignity preserved. Our goal is to support individuality and independence and to encourage you to exercise choice in all aspects of your care.

Grandad moved into Dryclough Manor after the loss of Grandma in December, he was lonely and a shell or his former self. The staff treated him like one of their own family which was heartwarming as a family to witness. Nothing is too much trouble, the staff are always attentive to residents needs, the home is always clean and smells fresh. Grandad has picked up and smiling again, he has gained weight and has become good friends with a few residents too. The activities seen on our visits have been amazing, we now log in on social media regularly to keep up to date with the fun he is having.

Your Entertainment



At Dryclough, we offer you a varied and stimulating programme of entertaining activities. Our programme includes armchair aerobics, massage, arts and crafts, bingo, knitting, relaxation, manicures, gardening and card games. Age Concern send volunteers to our home weekly, to help you produce your own autobiography, complete with pictures, mementos and fond memories.

We encourage our residents to pursue their own interests and hobbies and staff are delighted to assist whenever necessary. DVD players, large flat screen televisions, a high quality sound system and daily newspapers provide our residents with stimulation and diversion. Family members and the community are always welcome to volunteer with activities and events.



Events

Special events at Dryclough are special indeed when celebrated together. Birthdays, Christmas, Easter, Halloween and Bonfire Night are all marked with joyful festivities, whilst garden parties, barbeques and professional entertainment are planned regularly to enhance the cheerful atmosphere.

Saint Aidens Catholic Church is across the road and the priest visits Dryclough Manor regularly, though you are welcome to attend other religious services if you wish.

Trips

Trips are organised outside the home to museums and tourist spots with arranged transport, including Blackpool Lights, tea dances and shopping trips to Royton. The local shops at Royton are only a mile away and have two garden centres with lovely inviting coffee shops, where you and your guests can enjoy refreshments. Indoor and outdoor markets in Royton's town centre offer the perfect venue for an afternoon out.

Mum moved into Dryclough Manor in November 2022, we looked around several care homes before settling for Dryclough Manor. The staff are attentive and care for Mum like their own family. The food always looks and smells delicious, Mum has a sweet tooth and enjoys the cakes on offer. Her room is always bright and clean, we have personalised the room with decor and pictures. Nothing is too much trouble for anyone and I feel I can always approach the staff if needed. Mum loves playing bingo and even walked the plank on the VR which she enjoyed and had never experienced anything like it.

Your Service





Dining & Cuisine

Dryclough Manor is well known for its superb restaurant reputation. Our cook's marvellous awardwinning culinary skills translate into delectable gourmet meals every day of the week. We offer an extensive, nutritious and fresh menu providing variety and choices, according to residents' preferences. Tea, coffee and other beverages are available at all times and the residents' kitchen is open for those who wish to use it.

Meals are served in our elegant restaurant style dining room and are always appetising and well presented. Residents may dine in their own rooms if they wish and can expect their meal to be hot, tasty and beautifully served. Assistance is always on hand at mealtimes for those who require it. Visitors who prebook are welcome to join us for meals and we are happy to incorporate new suggestions into our menu.

Dryclough Manor is a wonderful care home, they look after Mum so well. Mum has settled in really well and enjoys the many activities and the food. The staff have always been polite and treat Mum as if she is their family. Her bedroom is clean and tidy and the lounges are comfortable. Overall we are very happy with the care she gets.

My dad went into Dryclough in November 2022. This was the best decision I have made. He is always smiling and joining in with everything that is going on. The staff are fantastic, and nothing is too much trouble. He is always clean and looked after. The home is spotlessly clean whenever you go in.

Daughter of Resident | April 2023

Our Service

Dryclough Manor is not just a home, but a family too. Everyone is made to feel welcome and cared for, and we value each resident's individuality. There are few rules and timetables because we want our residents to feel like loved ones. Your privacy and confidentiality are ensured. Visitors are welcome at all times and we relish your furry friends too!





Statement of Purpose

Dryclough Manor produces a Statement of Purpose, which is regularly reviewed and can be read by anyone who's interested.

The Care Quality Commission inspects the home regularly to ensure it complies with Care Standards. Please feel free to speak to the manager at any time.

Our CQC report can be found online together with our reviews at <u>carehome.co.uk/carehome.</u> cfm/searchazref/10003504DRYA.







Mum had a great stay at Dryclough Manor Care Home. Mum was there for two weeks respite and will go back as she says it was like being on holiday. I felt happy leaving mum there whilst I went away, I rang her daily and every time I spoke to her she was doing something different and enjoying the food and the company of the other ladies in the lounge where she sat. The staff were helpful and kind, her room was a little on the small side but she didn't spend much time in there. Overall we're very happy and mum is happy to go back.

Grandma initially came for respite after a short illness resulting in a hospital stay. We, as a family tried to keep her in her own home for as long as we could until we discovered Dryclough Manor Care Home, Gran was settled and welcomed like part of their family. She gained weight, mood was lifted and became happy again. Home is clean, bright and spacious and odour free. Staff always make us feel welcome and keep us informed of any changes. I would definitely recommend Dryclough Manor.

Daughter of Resident | February 2023



Looking forward to meeting you

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